

EXHIBIT 4: DEPARTURES, TAXI-DELAYS AND CANCELLATIONS

Nationwide, for reporting carriers (Source: Part 234 Airline Service Quality Reports)

Summary of Key Changes	2010	2009	Change	%		
Scheduled Departures by Reporting Airlines	2,760,546	2,763,713	(3,167)	0%		
Cancellations before gate departure	31,623	26,830	4,793	18%		
Cancellations at origin, taxi less than 30 min	515	477	38	8%		
Cancellations at origin, taxi more than 30 min	1,009	805	204	25%		
Cancellations at diversion airport	385	352	33	9%		
Total systemwide cancellations	33,532	28,464	5,068	18%		

2010	MAY	JUN	JUL	AUG	SEP	TOTAL
Scheduled Departures	542,747	551,687	570,788	569,217	526,107	2,760,546
Pre-Cancel (A/C not assigned)	(1,628)	(2,312)	(2,545)	(1,609)	(1,353)	(9,447)
Pre-Cancel (A/C assigned)	(4,733)	(5,534)	(5,069)	(3,707)	(3,133)	(22,176)
Gate Departures	536,386	543,841	563,174	563,901	521,621	2,728,923
Gate Returns < 30 min taxi	1,778	1,795	1,897	1,785	1,503	8,758
Cancellations of Returns < 30	(93)	(124)	(131)	(95)	(72)	(515)
Gate Returns > 30 min taxi	1,403	1,583	1,839	1,218	927	6,970
Cancellations of Returns > 30	(184)	(244)	(326)	(135)	(120)	(1,009)
Take-Offs	536,109	543,473	562,717	563,671	521,429	2,727,399
Flight Diversions	1,500	1,820	1,982	1,237	1,078	7,617
Cancellations at diversion apt	(78)	(65)	(99)	(67)	(76)	(385)
Flight Completions	536,031	543,408	562,618	563,604	521,353	2,727,014
Completion Rate %	98.8%	98.5%	98.6%	99.0%	99.1%	98.8%
Systemwide Cancellations	6,716	8,279	8,170	5,613	4,754	33,532

2009	MAY	JUN	JUL	AUG	SEP	TOTAL
Scheduled Departures	546,832	557,594	580,134	568,301	510,852	2,763,713
Pre-Cancel (A/C not assigned)	(1,334)	(2,296)	(2,316)	(1,844)	(719)	(8,509)
Pre-Cancel (A/C assigned)	(3,180)	(5,522)	(4,128)	(3,445)	(2,046)	(18,321)
Gate Departures	542,318	549,776	573,690	563,012	508,087	2,736,883
Gate Returns < 30 min taxi	1,758	1,917	1,990	1,934	1,413	9,012
Cancellations of Returns < 30	(96)	(108)	(113)	(108)	(52)	(477)
Gate Returns > 30 min taxi	1,059	1,665	1,442	1,302	849	6,317
Cancellations of Returns > 30	(121)	(279)	(208)	(139)	(58)	(805)
Take-Offs	542,101	549,389	573,369	562,765	507,977	2,735,601
Flight Diversions	1,201	2,012	1,664	1,454	941	7,272
Cancellations at diversion apt	(61)	(77)	(73)	(82)	(59)	(352)
Flight Completions	542,040	549,312	573,296	562,683	507,918	2,735,249
Completion Rate %	99.1%	98.5%	98.8%	99.0%	99.4%	99.0%
Systemwide Cancellations	4,792	8,282	6,838	5,618	2,934	28,464