

EXHIBIT 12

TARMAC DELAYS: CANCELLATIONS AFTER GATE RETURNS, 2009 & 2010

SOURCE: DEPARTMENT OF TRANSPORTATION

TYPES OF TARMAC DELAYS
 DATA SOURCES

TAXI-IN, TAXI-OUT AND DIVERSIONS
 PART 234 AIRLINE SERVICE QUALITY REPORTS
 19 REPORTING AIR CARRIERS

CANCELLATIONS AFTER TAXI-OUT TARMAC DELAY OF 120+ MINUTES (NUMBER)

	<u>May</u>	<u>Jun</u>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Period</u>
2010	49	47	78	22	29	225
2009	21	97	74	26	2	220
Change	28	(50)	4	(4)	27	5

CANCELLATIONS AFTER TAXI-OUT TARMAC DELAY OF 60-120 MINUTES (NUMBER)

	<u>May</u>	<u>Jun</u>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Period</u>
2010	75	105	133	42	41	396
2009	40	76	79	49	15	259
Change	35	29	54	(7)	26	137

CANCELLATION RATE OF FLIGHTS WITH TAXI-OUT TARMAC DELAY 120+ MINUTES (% OF FLTS)

	<u>May</u>	<u>Jun</u>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Period</u>
	28.5%	17.6%	26.0%	17.6%	16.4%	21.6%
2009	7.1%	10.3%	10.8%	4.6%	2.2%	8.5%
Change	21.4%	7.3%	15.2%	13.0%	14.2%	13.1%

CANCELLATION RATE OF FLIGHTS WITH TAXI-OUT TARMAC DELAY 60-120 MINUTES (% OF FLTS)

	<u>May</u>	<u>Jun</u>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Period</u>
2010	2.4%	2.6%	2.9%	1.3%	1.9%	2.3%
2009	1.0%	1.3%	1.4%	1.0%	0.7%	1.2%
Change	1.4%	1.2%	1.4%	0.2%	1.2%	1.1%

CANCELLATION RATES of flights with taxi-out delays significantly higher
Demonstrates negative impact of punitive fine structure and tarmac rule